

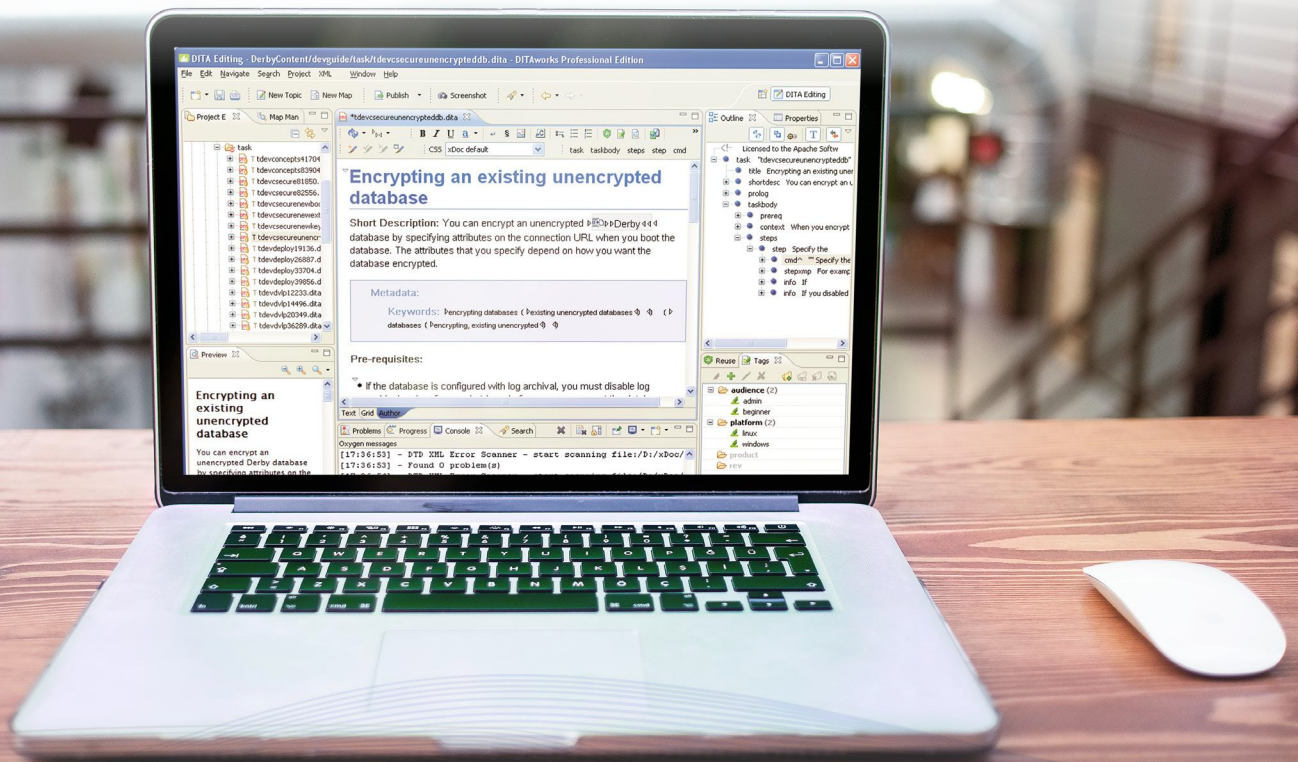
Enabling Software Technology GmbH

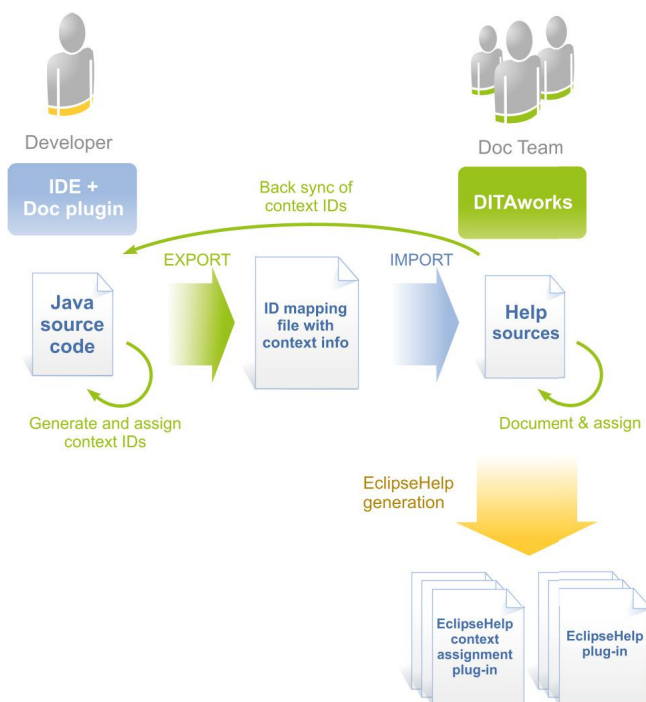
Fujitsu Enabling Software Technology GmbH is a Munich-based software subsidiary of FUJITSU LIMITED and also develops software in the field of software lifecycle management.

Challenge

The initial situation at Fujitsu Enabling Software Technology GmbH was characterized by typical challenges with the product documentation:

- ✓ **rising volumes and increasing complexity**, driven by an increasing number of versions and variants
- ✓ **high-quality requirements** for the documentation as a product component
- ✓ **shortened development periods**
- ✓ **different output formats** and the need to integrate with the development process and the product itself





Since managing the documentation had become increasingly complex, there was an urgent need for an editorial system that would support the documentation projects optimally and yet seamlessly integrate into the existing development process.

Existing content based on an earlier version of the DITA standard needed to be migrated to the current status.

As the editorial team had been using XMetaL as an editor for quite some time, this preferably needed to be retained. Even the long-established publication process needed to be (initially) retained.

Solution

In response to these diverse challenges, Fujitsu Enabling Software Technology GmbH selected the software DITAworks from *instinctools, after an extensive trial.

Fujitsu Enabling Software Technology GmbH deployed the DITAworks solution for Eclipse, which also has special functions for the documentation of Eclipse-based applications.

Existing content and the model were carefully analyzed.

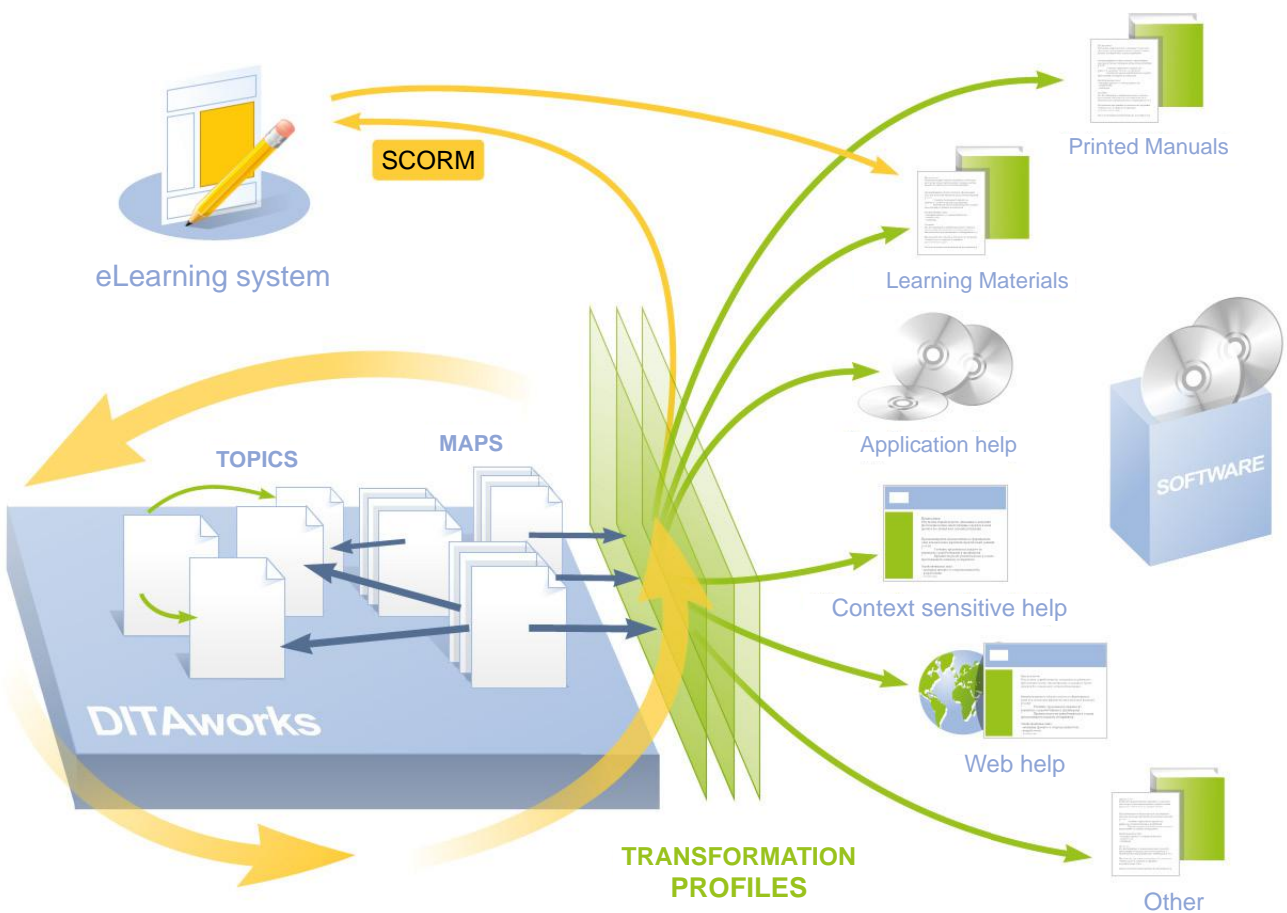
Recommendations for the migration to the latest DITA standard and integration with the existing development and publication process, as well as the XMetaL-Editor, were developed.

*instinctools completed the implementation of the recommendations in consultation with **Fujitsu Enabling Software Technology GmbH**.

Result


Even before the beginning of the project, **Fujitsu Enabling Software Technology GmbH** utilized many of the advantages of single-source publishing, using DITA standards for the documentation: content once created is used in several different documents, and the publishing process allows output in various formats (Eclipse Help, HTML, PDF).


After the existing content has been migrated to the latest DITA standard and its adoption completed in DITAworks, there are no obstacles to the immediate use of the convenient options that DITAworks offers. The editorial team of Fujitsu Enabling Software Technology GmbH is now optimally equipped for further documentation of their applications.



Key Features


 **integration with the development process**

 **assignment of help contexts** and synchronization with the source code, thanks to a plug-in for the Eclipse IDE

 **ID Wizards help documentation** and development teams with synchronization

 **support of dynamic context ID mapping** (DTP approach)

 **specific transformations** and validations for Eclipse Help

 **Eclipse Help deliverables** (such as contexts, live actions and cheat sheets), thanks to the DITA specialization for Eclipse Help

 **possibility for technical writers** to work with their preferred editor

 **import of existing Eclipse Help Plug-ins**

Client Reference

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With growing documentation requirements, we saw a need for a tool that would help us to manage our product documentation based on the DITA standard efficiently and comfortably, as well as publish the documentation in different formats. **With DITAworks, we found the right solution,** and, after careful analysis, the *instinctools team was able to bring the tool into our production environment in a short time.

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Ms. Inge Süß

Director of QA & Documentation at
Fujitsu Enabling Software Technology

Technology Used

 **DITAworks**

About DITAworks, see more here: <http://ditaworks.com/>